LIFE LINKS

. . . your connection to mental health and wellness.

FY 26 (July 1, 2025 – June 30,2026) Report to the Community

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LifeLinks provided $477,390 in free or reduced care during FY26



A word from our Executive Director Joey King

As I reflect on the past year at LifeLinks Mental Health, I am reminded of how important it is for people to know that help is available when they need it. Mental health challenges can affect anyone, and for many individuals and families, reaching out for support can be one of the most difficult steps they take. Our responsibility is to make sure that when they do reach out, someone is there to respond.

That commitment continues to guide the work we do at LifeLinks. Whether someone comes to us during a mental health crisis, walks through our doors seeking counseling, needs ongoing support to remain successful in the community, or simply needs someone to listen, we strive to provide compassionate and effective care that meets people where they are.

Over the past year, I have been especially proud of the ways our organization has continued to grow and respond to the changing needs of our communities. We have strengthened our mobile crisis response services and Crisis Walk-In Center, expanded community-based supports, and continued providing outpatient treatment and other essential services to thousands of individuals and families.

None of this work happens without people who genuinely care about the communities we serve. I am incredibly grateful for our staff, whose dedication is demonstrated every day, as well as our Board of Directors, community partners, supporters, and others who continue to believe in our mission.

There will always be challenges ahead, particularly as the demand for behavioral health services continues to grow. But I remain confident in what can be accomplished when communities work together.

Thank you for your continued trust in LifeLinks Mental Health and for helping us ensure that individuals and families never have to face their mental health challenges alone.

Leadership Team

Joey King
Executive Director

Megan Bennett
Director of Outpatient Services

Andrew Bunyard
Director of Community Support Services

Mandy Bute
Human Resources Coordinator

Angela Catalano
Director of Crisis Services

Angie Sowers
Compliance Officer and Director of Access

Sarah Gracey
Chief Financial Officer

LifeLinks served 3,806 individuals including 1,041 children and adolescents!

Connections: Community Support Services

Connections continues to provide meaningful opportunities for individuals to build relationships, develop skills, and strengthen their recovery through group-based services and activities. During 2026, Connections facilitated an impressive 1,065 groups, providing consistent opportunities for individuals to connect with peers, practice skills, receive support, and remain actively engaged in their recovery.

LifeLinks' Outpatient and Community Support Services (CSS) programs remain committed to providing timely, accessible care to individuals throughout our communities. Through our Open Access model and coordinated approach to services, individuals seeking care can be connected quickly to assessment, therapy, case management, and other supports based on their individual needs.

One of LifeLinks' greatest strengths continues to be our ability to respond when people are ready to seek help. Throughout the year, we have maintained access to services without the need for a traditional waiting list. By reducing barriers and connecting individuals to care quickly, our Outpatient and CSS teams help ensure that people receive support when they need it rather than waiting weeks or months to begin services.

Mobile Crisis Response Services

Mental health crises can occur at any time, making immediate access to professional support an essential part of a strong community behavioral health system. During the past year, LifeLinks Mental Health provided 4,698 crisis contacts, including 2,204 face-to-face crisis interventions and 2,494 crisis hot line calls.

LifeLinks Mobile Crisis Response allows trained crisis professionals to respond directly to individuals experiencing a behavioral health crisis in their homes and communities. By meeting individuals where they are, crisis staff can provide assessment, intervention, stabilization, safety planning, and connections to ongoing treatment and community resources. This community-based response can help individuals remain safely in their communities while reducing unnecessary emergency department visits, psychiatric hospitalizations, and involvement with law enforcement.

With nearly 4,700 crisis contacts during the year, LifeLinks remains committed to ensuring that individuals and families have access to compassionate and responsive crisis care when and where they need it most.

Our mission is to design and deliver an array of high-quality, cost-effective outpatient behavioral health services oriented toward consumer recovery & responsive to the needs of the consumers, their families & the community.







LifeLinks Crisis Walk-In Center located at 750 Broadway Avenue East. This space offers a safe, welcoming environment for community members to access free, immediate crisis intervention services.

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Our supporters help to make all this possible. LifeLinks is grateful to thank our donors:

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We appreciate your financial support for quality mental health services!